

Key Refresh

Refreshing the key components of what makes the room function.

With the :key refresh service, organizations can be confident that their zoom conference room or Microsoft team rooms setup will provide the video conferencing solutions they need to collaborate with a variety of stakeholders in any location.

What's included for you



Two year commitment to a service not a product



Proactive software and firmware updates



Installation and on-site testing of key equipment



Regularly scheduled preventative maintenance



Hardware updates as new technology becomes available



Customized end user training



Service of the entire room



Root Cloud monitoring to ensure minimal down time update is required



Hot swap of hardware to quickly resolve issues



Consistent communication regarding updates and the impact on the user experience



• take care of the customer • take care of each other