

RootCloud Management

RootCloud is an aggregate solution that utilizes software, hardware, and manufacturers to provide a comprehensive monitoring and management support system.

RootCloud curates a dashboard customized specific to your Root-installed AV system. The unique blend of these platforms provides the greatest amount of usable data to allow RootCloud to actively manage your system instead of reactively respond to issues. Most often, the RootCloud Service Team will rectify issues before the end-user experiences it. Ultimately, Root Cloud ensures minimal downtime to the room's functionality and the least disruption to your users' experience.



Total AV system service for all Root-installed devices.



Early notification of an issue, allowing you to plan ahead.



Immediate remote support or dispatch a technician for hands-on support.



Proactive management not only for incidents but for feature upgrades and security updates.



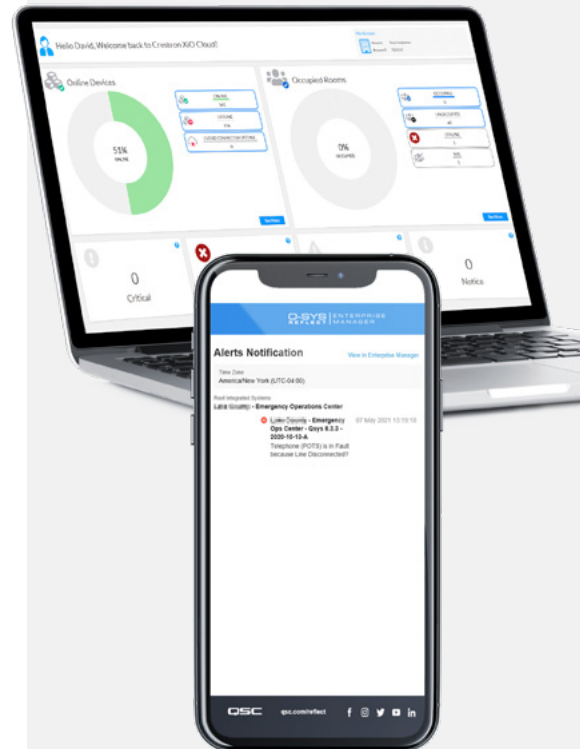
Routine health checks and scheduled preventative maintenance to keep your room reliable.



Consistent communication regarding notifications relative to your specific enrolled devices.



Data analysis to understand your system's utilization and metrics to make informed decisions.



- take care of the customer
- take care of each other